



# Florida Blue Network Change Guide for ProScan Patients

At ProScan Imaging, your health and well-being are our top priorities. We want to inform you of an important change that may affect your healthcare coverage. Despite our best efforts, as of **January 1, 2025**, ProScan Imaging will **no longer accept Florida Blue or any BCBS plans**.

We understand that this development may cause concern and inconvenience, and we encourage you to:

- Contact Blue Cross Blue Shield at the number on your insurance card if you are unsure if or how your plan will be affected
- Talk to your broker about plans that maintain your in-network access to ProScan; choosing the right insurance for access to high-quality healthcare close to home is crucial, and we are in-network with many major health plans in the area

We know how important your care is, and we are actively working to **restore our in-network status** with Florida Blue. You can help us make this happen by:

## 1. Calling Florida Blue

- Call Florida Blue at the number on the back of your insurance card or (877) 352-5830
- Request that ProScan Imaging be reinstated as an in-network provider
- Share how important it is for you to have access to ProScan's specialized, patient-centered care

## 2. Sharing Your Feedback

- Complete the short form at [ProScan.com/FloridaBlue](https://proscan.com/floridablue)
- Use this opportunity to explain why you value ProScan Imaging and why being in-network matters to you

## Why Your Advocacy Matters

ProScan Imaging prides itself on providing better, high-quality, advanced imaging services in a spa-like, supportive environment. Your voice can help ensure that you and other patients continue to receive the care you need without added financial stress.

Thank you for your understanding and for standing with us. We remain committed to supporting you and providing the exceptional care you deserve.

## For Questions or Assistance:

Contact ProScan Imaging at (239) 624-4443 or visit <https://proscan.com/floridablue/>.